

Truck Maintenance Management Services

Keeping your trucks well maintained and on the road is essential to cost-effective fleet management. PHH Arval's maintenance programs are designed to help you dramatically reduce costs, increase driver productivity, and prolong the life of your trucks and equipment.

Focus on cost savings, driver productivity, and improved vehicle performance

PHH offers flexible card-based managed maintenance solutions for your upfitted medium and heavy trucks that provide these benefits:

- **Comprehensive maintenance network.** PHH has long-standing relationships with national account and independent dealers and suppliers, such as International, Volvo, Freightliner, Thermo King, Sterling, Western Star, Peterbilt, Kenworth, Goodyear and Michelin, to ensure service that saves you money and keeps your drivers productively on the road.
- **Expert maintenance management.** PHH's ASE-certified and Class "A" Service Specialists are available 24 x 7 and provide multi-lingual services. Our specialists assess maintenance problems, direct your drivers to PHH network suppliers, and follow up with repair facilities to ensure you're not overcharged.
- **Maintenance cost control.** Our Service Specialists ensure our fleet vehicles receive only necessary maintenance and repairs at fair prices. We audit every supplier invoice to ensure that only authorized work was performed and billed, correct any discrepancies, and consolidate your maintenance and repair charges into your PHH invoice.
- **Consultative service to support your fleet policies.** Dedicated maintenance case managers provide overall maintenance consultation, identify cost-saving opportunities, and ensure compliance with your fleet policies.
- **Comprehensive information and reporting available online.** Maintenance data is updated in via PHH InterActive®, PHH's online information management system, minutes after a transaction is posted. This real-time data enables you to monitor transactions, costs, trends and exceptions for better, faster decision-making.
- **Proactive service to enforce preventive maintenance schedules.** PHH provides Preventive Maintenance Notification to ensure better communication with drivers and help you enforce your preventive maintenance schedules.
- **Upfitted trucks.** PHH can manage maintenance of your upfitted trucks and equipment to ensure that all the functional and essential components of your trucks continue to operate optimally for your applications.
- **Cost-effective maintenance rental management.** PHH makes it easy for you to reduce rental costs and enforce your policy. We coordinate the rental reservation process to create a quick, hassle-free experience for your drivers. Replacement units are also available.

- **Maintenance data capture.** When you need help monitoring costs at your on-site maintenance facility, PHH's Maintenance Cost Capture program helps you integrate off-site and on-site maintenance expense data for consolidated reporting.
- **Onsite mobile repair.** When you need the convenience of onsite preventive maintenance and minor repairs for your fleet during off-hours and weekends, PHH can provide a solution tailored to your needs through our exclusive network.

For more information

PHH Arval is the one-stop truck expert, with 60 years of experience and engineering know-how, proprietary analytical tools, and the best relationships and networks in the business. Contact us to learn more about how we can help you increase fleet productivity while lowering overall costs.

PHH Arval

Visit us at www.phharval.com

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