



Truck Fuel Expense Management

National brands, wide acceptance. PHH Arval offers the industry's largest network of fuel suppliers for your fleet cars and trucks.

Fuel is one of the largest fleet expenses, second only to depreciation.

While gas prices are only one component of total fuel costs, the true cost of a fuel program is the time and effort necessary to complete and approve expense reports, manage gas company card programs, and cut checks to employees and multiple suppliers.

PHH Arval's Fuel Expense Management program delivers value through reduced driver downtime and controlled fuel purchases

- **Extensive supplier network.** The PHH Service Card offers an extensive fuel network with over 160,000 national, regional, and independent suppliers. This network includes 45,000 diesel merchants and over 7,000 truck stops; 99.6% use electronic processing to expedite fuel transactions and increase driver productivity.
- **Expert consulting.** PHH can benchmark your fleet against others in your industry and provide fuel policy recommendations to maximize your fleet's productivity.
- **Fast, secure access to your fuel data.** PHH InterActive[®], our internet-based information management system, provides secure access to fuel transaction data, including PHH Service Card number, unit number, date, name and location of fuel supplier, fuel grade, gallon purchased, cost per gallon, total purchase amount, and odometer reading.
- **Consolidated billing.** Fuel expenses – with or without cost center allocations – are included in a single invoice that can be accessed through PHH InterActive. No more processing and auditing multiple vendor invoices.
- **Flexible controls to restrict fleet spending through exception reporting.** Without the reporting capabilities of a managed fuel program, it is almost impossible to implement effective controls around fuel expenses. Through supplier limits or personal identification numbers (PINs), PHH can help you control spending and track compliance with your fleet policy (e.g., purchasing only regular-grade fuel).
- **Fraud protection.** Information in PHH InterActive enables you to monitor unusual card activity.
- **Convenient card administration.** Easily order, cancel, or replace service cards online via PHH InterActive. Replacement orders received by 2:00 p.m. EST will be sent via overnight delivery the same day.
- **Customer service support 24x7, 365 days a year.** Our call center is staffed by PHH employees who answer 80% of calls within 20 seconds. A Priority Queue system provides same-day turn-around for all requests made by 3:00 p.m.

PHH Service Card capabilities support effective cost management and increased driver productivity.

Provide your employees with the fuel card that makes purchasing fuel convenient and managing costs easy. The PHH Service Card offers one-card convenience and enhanced information capture to help you manage fuel expenses effectively.

Effective control features

- Restrict transactions to fuel and truck products only
- Limit daily number of transactions
- Establish daily dollar limits at the account or provider level
- Receive discounts at preferred suppliers
- Identify purchase time of day and day of week
- Monitor driving expenses

Convenience

- Customer service representatives available 24 hours a day, 7 days a week
- Timely delivery of replacement cards
- Tax-exempt program available for truck fleets

Consulting

- Industry benchmarking
- Fuel policy recommendations
- Periodic fuel price updates and benchmarking by region and grade
- Frequent communications regarding fuel efficiency and industry trends

Advanced technology and reporting

- The most advanced service card transaction processing features with each use of the card
- Advanced security features and controls
- Expense data capture from onsite fueling facilities

Detailed, real-time reporting via PHH InterActive's Report Catalog

Exception reports include:

- Amount spent per day
- Number of gallons per day
- Transactions outside normal business hours
- Inactive vehicles
- Non-fuel transactions
- Number of transactions per day
- Transactions on weekends and holidays
- Manual transactions
- Unauthorized fuel products

For more information

PHH Arval is the one-stop truck expert, with 60 years of experience and engineering know-how, proprietary analytical tools, and the best relationships and networks in the business. Contact us to learn more about how we can help you increase fleet productivity while lowering overall costs.

PHH Arval

Visit us at www.phharval.com

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