

# INFORMATION MANAGEMENT

## PHH InterActive® from PHH Arval

PHH delivers the most comprehensive fleet information and asset management services to our clients. Through our industry-leading website, we provide access to detailed fleet data, online transaction processing, and financial models and systems for lifecycle cost analysis, decision support, and benchmarking.

### PHH's technology-powered services set the standard for innovation.

It all starts with PHH's award-winning data warehouse. The value of our data warehouse lies in the extensive data it gathers from our clients' fleet transactions. Millions of elements of cost and operating data are collected on virtually every aspect of fleet management. This level of data powers a broader information platform than any other fleet management company can provide and delivers these benefits to PHH clients:

- **Better decision-making** through real-time, multi-level access to accurate, actionable information.
- **Flexible, user-friendly interface** through customized homepage enabling users to select to display – or not display – up to ten optional modules in locations of their choosing.
- **Smoother processing and more consistent and complete information** through technology solutions that interact with your information management systems.
- **Customized service** through systems that trigger actions based on your policies and business rules.
- **Comprehensive information and extensive reporting** that help you determine your total cost of fleet, analyze cost trends, identify cost savings opportunities, implement actions to lower fleet costs, and track progress toward meeting your fleet and business objectives.
- **Increased driver productivity** through electronic notifications and online access to information and services.
- **Integration of telematics data** gathered from in-vehicle technology with other fleet operating data to support cost take-out and productivity enhancement initiatives.

Once data is loaded into the data warehouse, it becomes available, often on a real-time basis, via PHH InterActive and PHH InterActive for Drivers, our password-protected websites.

### PHH InterActive

PHH's clients use the extensive information management capabilities of PHH InterActive to manage virtually every aspect of their fleets.

- Benchmarking to best practices
- Selector planning tools
- Vehicle specifications and pricing
- Vehicle ordering
- Transaction management
- Projected operating costs and life cycle cost modeling
- News and information
- Data changes/customer updates
- Fleet status reports
- Vehicle sale

- Used vehicle price quotes
- Title/registration information
- Motor vehicle records management
- Driver/vehicle database

### ***Comprehensive online reporting***

The PHH InterActive Report Catalog includes standard transaction, exception, and summary reports on every aspect of your fleet program.

- Reports can be scheduled according to your time frame and emailed to you or others you designate
- You can easily save links to reports you want to find quickly – creating your own personalized Report Catalog.

### ***PHH InterActive Dashboard***

PHH InterActive Dashboard provides summary information on key operating components of your fleet.

- Clear tables and graphs give you an easier and faster way to get the information you need – which means you can act on it to manage, monitor, and measure your fleet operations.
- View summary information to identify costs drivers and assist in budgeting
- Access three years of data for trend analysis and benchmarking.
- Choose how your information is presented, such as by breakdown, custom groups, asset types, etc.

### ***PHH InterActive for Drivers***

PHH provides an online platform that expands the productivity of your drivers through proactive communication and easy online processes, including:

- Vehicle ordering
- Order status
- Mileage reporting
- Motor vehicle records

### ***Customer support and training***

PHH's Client Technology Services team is dedicated to supporting our clients for PHH websites and electronic commerce activities. Telephone support is available Monday through Friday, 8:00 a.m.-8:00 p.m. eastern time. In-context help throughout PHH InterActive, plus training-on-demand videos in the Online Tutoring section, make it easy and convenient to learn how to leverage PHH InterActive's capabilities.

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### **For more information**

PHH Arval provides customized fleet management solutions to companies of all sizes, in all industries. Contact us to learn more about how our powerful ideas can create amazing results for your company.

[PHH Arval](#)

Visit us at [www.phharval.com](http://www.phharval.com)

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