

# RISK MANAGEMENT

## Driver Records Services from PHH Arval

Employees with two or more motor vehicle violations on their driving records are 50% more likely to have an accident. PHH's Driver Records Services help you verify driver's licenses, evaluate past and current records, and identify drivers who may need fleet safety training. The result: increased fleet safety and reduced risk exposure for your company.

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### Fleet safety starts with information.

Who is driving your fleet vehicles? Knowing the facts about who is driving your organization's fleet vehicles is your first line of defense against the high cost of accidents and the substantial legal liability of "negligent hiring."

- **Best practices consulting and process review.** PHH works with you to review your current administrative processes against best-in-class benchmarks, calculate expenses associated with high-risk drivers, and identify opportunities for time and cost savings.
- **Policy review and consultation.** A defined policy, clearly communicated to your drivers, is essential for an effective Driver Records program. Your PHH Account Team will work with you to review your existing policy or help you develop a policy aligned with your business requirements and objectives.
- **Comprehensive Driver Records administration.** PHH can track and maintain driver release forms, identify drivers due for updated MVR record checks according to your policy, and manage this process. We also maintain a database of drivers who have received safety training and those who may have been involved in an accident.
- **Information integrated with your safety program.** PHH not only simplifies administration, but we also provide extensive online information in PHH InterActive® to help you track the effectiveness of your safety program.
- **Policy management: Employee spouses and families.** Remember to evaluate all the people who drive your organization's vehicles, since they expose you to the same risks as employee drivers. PHH can help you keep track of everyone who drives your company's vehicles.
- **Policy management: Personal vehicles on company business.** Another element of risk is created by those employees who use personal vehicles for company travel. PHH can help you manage your policy related to this group.

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### Choose the Driver Records program that fits your specific needs.\*

#### ***Motor Vehicle Records (MVR) program***

- PHH's program ensures all state-provided motor vehicle data is provided to you in a standard, reformatted version, which makes review of MVRs from different states more consistent. PHH's internet-based driver record check applications make the MVR process easy and convenient for you and your drivers.
- PHH's program ensures your company has all appropriate state and federal compliance forms on file.

- Through PHH InterActive, your designated fleet contacts can email MVR invitations to drivers and/or candidates, spouses, dependents, or others, as determined by your company's policy.
- You can request individual, annual, bulk, or accident-related MVR checks.
- Where permitted by law, you can view MVR results online; where online access is not permitted by law, results are available via fax.
- PHH InterActive delivers policy-driven notifications when MVR release requests remain outstanding.
- The secure PHH InterActive for Drivers website enables your drivers to update their personal information, respond to MVR requests, and view results online (where permitted by law).

### **High Risk Program**

- Upon receiving driver records from state departments of motor vehicles, we evaluate them according to PHH's recommended risk categories.
- We provide clean, organized driver summaries or, if you prefer, lists of only those drivers with violations or high-risk drivers who are policy exceptions.
- PHH can continue to keep your driver files current by ordering new histories annually, performing evaluations, and updating driver database records. You will always have the most current information.

### **Driver Profile<sup>®</sup> Program**

- PHH can combine our driver record-check database with accident data and driver safety training data to identify both high- and low-risk drivers operating your vehicles.
- Our unique scoring system gives you this integrated information at a glance, allowing you to recognize and reward outstanding driving behavior and take action to correct poor driving behavior. This information can be useful when matching your drivers with the right training for their particular needs.
- PHH provides daily profiles on each driver that incorporate any new accident, MVR, or safety data obtained for that driver. Our online capabilities even allow us to notify you when a driver moves from one risk level to another.
- We can provide consultative recommendations for best practices based on our scoring system.

\*Services may vary in the United States and Canada. Contact your PHH representative for details of services in your area."

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### **For more information**

PHH Arval provides customized fleet management solutions to companies of all sizes, in all industries. Contact us to learn more about how our powerful ideas can create amazing results for your company.

[PHH Arval](#)

Visit us at [www.phharval.com](http://www.phharval.com)

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