

Violations Management Services

PHH offers violations management services to help manage and effectively reduce costs and keep your fleet legally on the road. Our experts consult with you to understand your fleet's current state, assist with administrative tasks, help prevent violations and mitigate those that do occur.

Managing violations

PHH Violations Recovery program. When your drivers incur traffic violations, the fines, charges, penalties and fees are often paid for by your company. PHH's Violations Recovery program facilitates the recovery of these costs from the at-fault driver, including use of a secure website through which drivers can reimburse your company.

Release Liability. In participating states, PHH returns the violation (other than parking) to the issuing authority and releases PHH/client liability to the driver. The issuing authority then reissues the violation in the driver's name, and further communication is conducted between the authority and driver.

Violations Forwarding. For all speeding, red light and toll violations where PHH cannot release liability onto the driver, PHH will mail out the violation to the driver at the time of the violation. The driver is given the chance to satisfy the violation before we charge the client company for the violation and admin fee.

First Time Pay. PHH pays all parking violations as soon as they are received, so you incur no late fee charges.

Stipulated NYC Fine Program. The City of New York offers a program designed for commercially plated vehicles to manage parking violations. Under the program, violations are reduced or dismissed completely, depending on the type of violation. PHH enrolls your vehicles on this program and handles all associated administrative tasks.

E*Toll Management services

E*Toll Funds Management. PHH provides a funding mechanism for your company's E*Toll accounts (EZ Pass, TX Tag, etc.). PHH funds and monitors the accounts for requisite funding levels. Billing for E*Toll accounts are consolidated and billed on your monthly invoice. This eliminates the need for manual expense reports; automatic funds replenishment reduces the amount of violations due to insufficient funds.

E*Toll Account Management. PHH sets up individual E*Toll accounts for your fleet vehicles, secures the appropriate transponder for your vehicles, forward the transponder to the respective driver or manager, and provide adequate funding of the E*Toll account.

Key differentiators

- PHH was first (and is still the only fleet management company) to offer Violations Recovery and E*Toll management programs
- PHH handles full processes from end-to-end
- PHH has all pertinent driver, vehicle, violation and company policy information at our fingertips
- PHH is able to coordinate all requisite updates, such as vehicle and/or license plate changes, as they occur
- Recoveries are credited back (at the unit level) on your monthly billing
- PHH consolidates all services on one monthly invoice

For more information, please visit us at www.phharval.com or call 800 ONLY PHH.