



Enhancements to PHH Canada's toll-free number

Jan-30-2008

PHH Canada has recently made some changes to its main toll free number (800-268-2915) to enhance service to our clients 24/7:

- New prompts have been added, with English and French menus available.
- Callers can now access Vehicle Maintenance Assistance and Vehicle Accident Services 24/7 through this toll-free number.
- Through one of the new prompts, drivers can now report a lost/stolen PHH card after business hours (Monday to Friday, 5:00 p.m. to 9:00 a.m. EST and weekends). They can leave information pertaining to the lost/stolen card on a recording; the card will be cancelled in the system the following business day, and a new card ordered. The time and date will be recorded within the PHH system.

If you have any questions regarding these service enhancements, please contact your PHH account team.